



Criteria 5

5.1.4

Proof related to mechanisms for submission of Online/ Offline Students grievance

Mechanism of Grievance Redressal Cell

A dedicated Grievance Redressal Cell (GRC) is established with the sole purpose of addressing grievances within the institution. It has developed its own mechanism to receive Complaint letters from various stakeholders. Both offline and online mode has been used for this purpose. After receiving complaint letter a meeting is being called up by the convener of this committee following of which various aspects of the complain has been discussed thoroughly. Decision has been made unanimously by the committee members on the basis of which action has been taken within a scheduled time.

Grievance regarding admission fees of B.Sc Physics (Hons., Semester-V) Inbox



Physics_Hon... 30/9/2021



to me, udaykumarkhan ^

From Physics_Hons RMV • rmv.physics.19.20@gmail.com

To grievancecellrmv@gmail.com

Cc udaykumarkhan@gmail.com

Date 30 Sept 2021, 12:06 pm



Standard encryption (TLS).

See security details

We are students of Physics(H), Semester-V. We are writing this mail because we are unhappy with the admission fee of our current semester. Please find the attached Pdf for further discussion.

